



Town of Millis

Community Electricity Aggregation Program

February 18, 2021

Dear Millis Electricity Customer,

eMPower Millis

The town of Millis is launching eMPower Millis program which will provide new town-vetted options for electricity supply. Eversource will continue to deliver your electricity, however the electricity supplier will be chosen by Millis through a competitive bidding process that leverages the bulk-buying power of our community.

You will be automatically enrolled in the eMPower Millis Regular product as of the April 2021 electricity meter read unless you choose one of our optional products or choose to opt out.

To opt out and avoid automatic enrollment in eMPower Millis, you must do one of the following before December 28, 2020:

 **mail and postmark the enclosed opt-out card** OR  **call Constellation at (833) 461-0813** OR  **submit the opt-out form at empower.millisma.gov.**

Participants may also opt out of eMPower Millis at any time during the program without penalty. Please read further to learn more about eMPower Millis.

— Robert Weiss, Energy Manager, Economic Development and Planning Director

eMPower Millis Goals



Electricity Choice

eMPower Millis offers four different electricity supply choices, each with differing amounts of renewable energy relative to state requirements. These products are provided by the electricity supplier, Constellation NewEnergy, selected by Millis through a competitive bidding process.



Local Renewable Energy

eMPower Millis's standard product includes five percent (5%) more local renewable energy, known as Massachusetts Class I, than required by state law. This means you have cleaner electricity and you are helping to support the growth of renewable energy in our region. We have optional products that have even more renewable energy, too.



Competitive and stable prices

All eMPower Millis prices are fixed for 36 months (January 2021 through December 2023), whereas Eversource Basic Service prices change every six months for residential and commercial customers and every three months for industrial customers. eMPower Millis offers options that are intended to be price competitive with Eversource Basic Service; however, **savings cannot be guaranteed**. This is because Basic Service rates are not known for the entire period of Millis's contract, and therefore they may be above or below the eMPower Millis rates in any subsequent period.

eMPower Millis Options

Standard product

1 **Millis Regular:** This is the standard product that you will be automatically enrolled in if you do nothing. It includes five percent (5%) more local renewable energy than required by state law. **This product helps you be a climate leader, while still focusing on competitive prices.** The goal for this product is to be equal to or lower than the average Eversource Basic Service rates over Millis's contract term. However, as future Basic Service rates are unknown, savings cannot be guaranteed.

Other options

eMPower Millis also offers three optional electricity products, each with differing amounts of renewable energy relative to state requirements. To enroll in any of these optional products, you must contact the supplier, **Constellation NewEnergy**, at (833) 461-0813 or sign up on the aggregation website: empower.millisma.gov.

2 **Millis Green:** This is an **optional product**. It includes fifty (50) percent more local renewable energy (MA Class I) than required by State law.

3 **Millis Green+:** This is an **optional product**. It includes one hundred (100) percent more local renewable energy (MA Class I) than required by State law.

4 **Basic:** This is an **optional product**. It includes the **minimum** renewable energy (MA Class I) required by state law.

GREEN & LOCAL

Products described as Green contain renewable energy above that required by State law. The additional renewable energy qualifies for MA Class I designation and comes only from solar, wind, anaerobic digestion and low-impact hydro located within New England. Local refers to New England.



eMPower Millis Pricing

	Electricity Supply Product	Renewable Energy Above State Requirements	Residential	Commercial	Industrial	Price Period
eMPower Millis:	Millis Regular (default)	5% MA Class I	\$0.10634/kWh	\$0.10634/kWh	\$0.10634/kWh	January 2021 – December 2023 Rates apply to service beginning and ending on the days of the month that your meter is read
	Millis Green (optional)	50% MA Class I	\$0.12086/kWh	\$0.12086/kWh	\$0.12086/kWh	
	Millis Green + (optional)	100% MA Class I	\$0.13698/kWh	\$0.13698/kWh	\$0.13698/kWh	
	Basic (optional)	None	\$0.10473/kWh	\$0.10473/kWh	\$0.10473/kWh	
What You Have Now:	Eversource Basic Service	None	\$0.11882/kWh	\$0.11173/kWh	NEMA: \$0.11423/kWh SEMA: \$0.10749/kWh	January 1, 2021 - June 30, 2021 Residential and Commercial* January 1, 2021 - March 31, 2021 Industrial*

***No guarantee of savings.** Eversource Basic Service rates for electric supply change every six months for Residential and Commercial customers and every three months for Industrial customers. Eversource Basic Service rates may be above or below the eMPower Millis rates for customers during any subsequent period. Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract.

Rates indicated above are for Supply Services only. Administrative adder for all eMPower Millis products is included in above rates. These fees are: \$0.001/kWh for the aggregation consultant and \$0.000025/kWh for the Metropolitan Area Planning Council. The eMPower Millis rates also include taxes which are billed as part of the power supply charge.

eMPower Millis Participation

To enroll in Millis Regular, you do not need to take any action! **To enroll in an optional eMPower Millis product**, contact the supplier Constellation NewEnergy or use the online form at eMPower.millisma.gov. **If you don't want to participate**, mail and postmark the enclosed opt out card on or before December 28, 2020 to avoid automatic enrollment in eMPower Millis.

Budget Plan or Eligible Low-Income delivery rate consumers will continue to receive those benefits from Eversource. **Solar Electricity Consumers** will not be impacted and will continue to receive their net metering credits while participating in the Program.

There is no penalty charge for leaving Basic Service, however, Industrial customers leaving fixed price Basic Service may receive a billing adjustment that may be a credit or a charge.

You can leave the Program anytime after you've enrolled, with no early termination fees! If you leave the program, your account(s) will be returned to Eversource's Basic Service on the next meter read.

How to access information about Basic Service: visit www.mass.gov/info-details/basic-service-information-and-rates or call (800) 592-2000.

If you are receiving electricity supply from a competitive supplier and believe you have received this opt out letter in error, you must sign and return the enclosed opt out card. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

Tax-exempt small business customers must provide a copy of their Energy Exemption Certificate directly to Constellation via email at CNETaxForms@constellation.com, fax to (877) 243-4968, or mail: Attn: Tax Team, 1001 Louisiana Street, Suite 2300, Houston, TX 77002 in order to maintain their tax-exempt status.

Customer Support & More Information

For more information:

Visit eMPower.MillisMA.gov or call (844) 645-5232

To select an optional eMPower Millis product or to opt out of the program, please, contact Constellation at (833) 461-0813 between 9 AM – 5 PM, email vst@constellation.com, or submit an online form on the website: eMPower.millisma.gov.



Town of Millis

c/o Constellation NewEnergy
P.O. Box 4911
Houston, TX 77210-9547
Phone: 833-461-0813
Email: vst@constellation.com

Presorted
Standard
U.S. Postage
Paid
XXXXX
XXX

Current Resident Name

1234 Main St
Millis, MA, 12345

CUSTOMER OPT OUT NOTIFICATION
Do not discard! This is not a solicitation!
Time-sensitive notice regarding electric
supply rates on behalf of the town of Millis.

Opt Out Reply Card



eMPower Millis
Community electricity program



Signature

Date

Current Resident Name

1234 Main St
Millis, MA, 12345

If you wish to participate in the eMPower Millis program, you do not need to take any action. You will be automatically enrolled.

Opt Out Instructions

If you do not want to participate:

1. Sign and date this card
2. Insert into postage pre-paid envelope
3. Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

The envelope must be mailed and postmarked on or before December 28, 2020 to opt out of the program before automatic enrollment.



Town of Millis

Community Electricity Aggregation Program

IMPORTANT NOTICE

833-461-0813

TTY 800-439-2370

empower.millisma.gov

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from the Town of Millis about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p>SPANISH/ESPAÑOL Incluye importante notificación de Town of Millis sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważne powiadomienie od Town of Millis dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído do Town of Millis sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Town of Millis बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p>CHINESE (SIMPLIFIED)/中文 随附来自 Town of Millis 的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p>MARATHI/मराठी कडून महत्त्वाची सूचना संलग्न केली आहे Town of Millis आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/中文 随附以下重要通知 Town of Millis 事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti ọ̀dọ̀ Town of Millis nípa isẹ́ iná mọ̀nà mọ̀nà rẹ̀. Túmọ̀ àkíyèsí náà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà náà tàbí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànlọ̀wọ̀.</p>
<p>HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan Town of Millis osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa e zitere na Town of Millis gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nọmba à ma ọ bụ gaa na webusajiti, dị n'elu, maka enyemaka.</p>

<p>VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ Town of Millis về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ Town of Millis የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። አዛ ለማግኘት፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p>RUSSIAN/РУССКИЙ Прилагается важное сообщение от Town of Millis касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p>SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid Town of Millis oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p>ARABIC/عربي ملاحظة هامة متضمنة من Town of Millis حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p>JAPANESE/日本語 Town of Millis からの電力供給に関する重要なお知らせが添付されています。このお 知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話 番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី Town of Millis អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p>GUJARATI/ગુજરાતી ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે Town of Millis તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important ci-joint de Town of Millis à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambathiswa kutoka kwa Town of Millis kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato da Town of Millis riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p>HINDI/हिंदी यह महत्वपूर्ण सूचना Town of Millis की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 Town of Millis 에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก Town of Millis เกี่ยวกับบริการไฟฟ้าของคุณ แปลประกาศทันที โปรดไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσκλείεται σημαντική ειδοποίηση από Town of Millis που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ Town of Millis ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>