



Town of Millis

CORRECTED

Important Note: You must affirmatively re-enroll in Millis Plus (or another eMPower Millis product) by November 20, or your account will be automatically returned to Eversource Basic Service

November X, 2023

Dear Millis Electricity Customer,

Thank you for participating in eMPower Millis, the Town’s Community Electricity Aggregation (CEA) program to provide electricity supply options to our community since 2021. The city has renewed the Program with new prices with Constellation. **Due to changes in the program’s electricity products, you must affirmatively re-enroll in the program product of your choice.**

TO REMAIN IN THE PROGRAM

You currently receive electricity from the program’s “Millis Plus” supply product. If you take no action, the Department of Public Utilities requires that we return your account to Eversource Basic Service, starting on your December 2023 meter read. **To remain in the eMPower Millis Program, you must contact the supplier, Constellation, to affirmatively enroll in one of the program products below. Call (833) 461-0813 or submit a request at eMPower.MillisMA.gov.**

As a reminder, participants in eMPower Millis may switch to another eMPower Millis product at any time, leave and return to Eversource Basic Service without penalty.

CORRECTED PROGRAM SUMMARY

	Eversource Basic Service (if you take no action)	Millis Basic	Millis Regular	Millis Plus
Price	16.078 ¢/kWh - Residential 15.899 ¢/kWh - Small Business 15.614 ¢/kWh - Large Business*	15.784 ¢/kWh	16.178 ¢/kWh	17.282 ¢/kWh
Voluntary Renewable Energy Content	Meets the State required minimum	Meets the State required minimum	Adds 10% voluntary renewable energy (MA Class I RECs)	MA Class I RECs to total 100% with state required RECs
Duration	July 1 - December 31, 2023 *Large Business: October - December 2023	Enrollment to November 2025	Enrollment to November 2025	Enrollment to November 2025

The Program cannot guarantee savings compared to Eversource Basic Service for the duration of the program pricing because future Basic Service rates are unknown.

Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract. A commission fee of \$0.001 per kilowatt-hour (kWh) for the aggregation consultant is included in all program prices. eMPower Millis prices also include taxes which are billed as part of the power supply charge.

eMPower Millis prices apply to service beginning and ending on the days of the month that your meter is read. Prices indicated above are for Supply Services only.

Some products contain additional Renewable Energy Certificates (RECs) above that required by MA law. The additional RECs qualify for MA Class I designation from generation located within, or delivered to, New England.

RENEWABLE ENERGY DETAIL

The Commonwealth of Massachusetts requires that all electric supply products include a minimum of 59% renewable energy resources in 2023, 62% in 2024 and 63% in 2025. This requirement includes “premium” sources, known as MA Class I, as well as other sources. For details on all required sources, see www.mass.gov/service-details/program-summaries. Some program products contain additional renewable energy that exceeds the minimum required by the Commonwealth as shown below.

Name	Year	Required RPS MA Class I	Required Other	Voluntary MA Class I	Total
Eversource Basic Service (If you take no action)	2023	22%	37%	-	59%
	2024	24%	38%	-	62%
	2025	27%	36%	-	63%
Millis Basic	2023	22%	37%	-	59%
	2024	24%	38%	-	62%
	2025	27%	36%	-	63%
Millis Regular	2023	22%	37%	10%	69%
	2024	24%	38%	10%	72%
	2025	27%	36%	10%	73%
Millis Plus	2023	22%	37%	41%	100%
	2024	24%	38%	38%	100%
	2025	27%	36%	37%	100%

ANSWERS TO FREQUENTLY ASKED QUESTIONS

- eMPower Millis does not replace Eversource as your electric utility. Eversource will continue to deliver electricity, repair outages, and manage all billing.
- You can switch to a different Program supply product any time after you’ve enrolled.
- You can leave the Program with no associated early termination fees any time after you’ve enrolled. If you leave the Program, your account(s) will be returned to Eversource Basic Service on the next available meter read.
- Budget Plan or Eligible Low-Income delivery rate consumers will continue to receive those benefits from Eversource.
- Solar Electricity Consumers will not be impacted and will continue to receive their net metering credits while participating in the Program.
- Exit Terms for Basic Service: There is no penalty charge for leaving Eversource’s Basic Service, however, Large Commercial and Industrial customers may receive a billing adjustment charge or credit.
- Information about Basic Service: visit www.mass.gov/info-details/basic-service-information-and-rates, or call Eversource at (800) 592-2000.
- If you are receiving electricity supply from a competitive supplier and believe you have received this letter in error, you must contact the program’s supplier, Constellation, to opt out. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.
- Tax-exempt small business customers participating in the Program must provide a copy of their Tax-Exemption Certificate directly to Constellation via email at CNETaxForms@constellation.com, fax at (877) 243-4968, or mail at Attn: Tax Team, 1001 Louisiana Street, Suite 2300, Houston, TX 77002 in order to maintain their tax-exempt status.
- If you have a supplier block on your Eversource account, the supplier will not be able to enroll you in eMPower Millis. To check if you have a block and/or to remove a block please contact Eversource at (800) 592-2000.

CUSTOMER SUPPORT & MORE

For more information or customer support, please visit eMPower.MillisMA.gov, or call (833) 461-0813.