



Town of Millis

EMPOWER MILLIS

June 13, 2025

The Town of Millis is pleased to introduce you to our electricity supply program, eMPower Millis. The program is designed to help our community members manage electricity supply costs and increase the use of renewable energy. This letter explains the program and your options.

Your account is scheduled for automatic enrollment in “Millis Regular” supply beginning August 2025.

You may opt out and not participate. You may also select another supply option offered by Millis.

The deadline to opt out of the program before it begins is July 17, 2025.

eMPower Millis is a group purchasing program for electricity supply, offered by the Town. Your electric bill from Eversource has two sections: Supply (the source of electricity) and Delivery (getting electricity to you). As your utility, Eversource will always manage Delivery. If you participate in Millis’s program:

- **What changes?** Participation in the program will only change the name of the supplier and the cost for supply, shown in the Supply section of your electric bill from Eversource.
- **What stays the same?** Everything else remains the same. Delivery costs from Eversource are not impacted. Eversource will continue to manage all electricity billing. All existing payment arrangements, such as budget or balanced billing and low-income rate class discounts, remain in effect. Any solar net metering credits or other solar benefits also stay the same. Eversource will continue to respond to power outages and maintain poles, wires, and your meter.

eMPower Millis is a municipal aggregation program. More than 200 cities and towns operate similar programs. Massachusetts law structures the program as automatic enrollment and requires that customers have the opportunity to opt out before the program begins. You can opt out of the program at any time, without penalty.

MILLIS’S SUPPLY PRODUCTS

Our automatic enrollment product, Millis Regular, is designed to be cost-competitive while providing additional renewable energy. There are alternative supply options available for those interested in the least cost or more renewable energy content.

Our prices are fixed for 23 months, from December 2023 until your November 2025 meter read.

MILLIS BASIC (Option)	MILLIS REGULAR (Auto-enroll)	MILLIS PLUS (Option)
15.784 ¢/kWh No additional renewable energy (63% in 2025)	16.178 ¢/kWh Adds 10% renewable energy (73% in 2025)	17.282 ¢/kWh Adds renewable energy to total 100% (100% in 2025)

The current Eversource Basic Service residential price is 14.884 ¢/kilowatt-hour (kWh) from August 1, 2025 – January 31, 2026, and contains the minimum amount of renewable energy required by the State. Because Eversource prices change frequently and future rates are unknown, future savings cannot be guaranteed.

If you participate in the program, your Eversource bill will show “Constellation - Millis” as the supplier for the Millis price. The Millis price will take effect as of your August 2025 meter read.

NEXT STEPS

- No action is necessary to receive the Millis Regular product.
- To choose another Millis product, call our program’s electricity supplier, Constellation, at (833) 461-0813, or submit a request at emPower.MillisMA.gov.
- To continue with Basic Service for your electricity supply, you must opt out. **To opt out before being automatically enrolled, you must take one of the following actions on or before July 17, 2025:**

Postmark and mail the enclosed opt-out card or call Millis’s supplier at (833) 461-0813 or submit the opt-out form at emPower.MillisMA.gov

MILLIS COMPARISON TO EVERSOURCE BASIC SERVICE

	Eversource Basic Service (If you opt out)	Millis Basic (Option)	Millis Regular (Auto-enroll)	Millis Plus (Option)
Price				
Residential	14.884 ¢/kWh	15.784 ¢/kWh	16.178 ¢/kWh	17.282 ¢/kWh
Small Business	15.150 ¢/kWh			
Large Business	12.078 ¢/kWh NEMA* 12.978 ¢/kWh SEMA*			
Duration	August 1, 2025 – January 31, 2026*	23 Months: December 2023 until November 2025 Meter Read	23 Months: December 2023 until November 2025 Meter Read	23 Months: December 2023 until November 2025 Meter Read
Renewable Energy Content in 2025 (% of total)				
State required	63%	63%	63%	63%
Voluntary (Class I sources)	None	None	10%	27%
Total	63%	63%	73%	100%
Supplier	Eversource	Constellation	Constellation	Constellation

The program cannot guarantee savings beyond the current term of Basic Service, because future Basic Service rates are unknown.
*The duration for Eversource Basic Service for Large Business customers is three months: August 1 – January 31, 2026.

- Program prices apply to service beginning and ending on the days of the month that your meter is read.
- Program prices only apply to the Supply portion of your electric bill. Eversource will continue to set the Delivery charges on your electric bill.
- Visit eMPower.MillisMA.gov for additional details about our program, including an easy-to-use calculator to compare costs.
- **Tax-exempt small business** customers participating in the program must provide a copy of their tax-exemption certificate directly to Constellation via email at CNETaxForms@constellation.com or mail to Attn: Tax Team, 1001 Louisiana Street, Suite 2300, Houston, TX 77002 to maintain tax-exempt status.
- At the end of the pricing term in November 2025, you will be automatically renewed in your current product, which may have a higher or lower price and a different percentage of voluntary renewable energy as negotiated by the Town. The Town will announce price changes before any such change takes effect. Product details will always be available on the Town’s website for the program: eMPower.MillisMA.gov.
- The State requires all electricity products to include a minimum amount of renewable energy. The Town voluntarily adds more Class I renewable energy to some products. Class I renewables come from new sources located within, or delivered to, New England, and were built after 1997. Wind, solar, and low-impact hydropower are some of the most common sources that qualify for Class I. For more details on Class I sources and the minimum amount of renewables required by the State, see <http://www.mass.gov/service-details/program-summaries>.
- Information about Basic Service: visit www.mass.gov/info-details/basic-service-information-and-rates, or call Eversource at (800) 592-2000.

QUESTIONS & SUPPORT

To make changes to your enrollment (opt out or enroll in a different product), use the online forms at eMPower.MillisMA.gov, or call the supplier at (833) 461-0813. You may opt out of the program at any time with no associated fees or penalties.

- For questions or troubleshooting, please contact the Town’s consultant managing the program, Good Energy, by using the online form on eMPower.MillisMA.gov, or by calling (844) 645-5232.
- If you are receiving electricity supply from a competitive supplier, you may have signed up after this letter was created. To continue to receive your electricity from that competitive supplier and prevent any possible early termination fees, **you must contact Millis’s supplier to opt out of the program.** You may do so using the online form on eMPower.MillisMA.gov, or by calling the supplier at (833) 461-0813.